



## Housing Resources Guide San Mateo County (SMC)

### GENERAL INFORMATION

**Bay Area Services:** 211 / 1800-273-6222 /  
TTY: 415-808-4440

<http://www.211bayarea.org/search.php>

**Multiple Languages**

### SMC Services: SMC Helps

<http://www.co.sanmateo.ca.us/portal/site/SMCF>

*Frequently Asked Questions*

<https://clients.comcate.com/newrequest.php?id=89>

### SMC Housing Resources Directory

<http://sanmateo.networkofcare.org/aging/resource/searchbycat.cfm?cat=3777>

### CODE ENFORCEMENT

The government departments and agencies below provide support to tenants, managers, and property owners through the enforcement of housing and health codes.

### Cities Providing Direct Code Enforcement:

#### Daly City

[http://www.ci.daly-city.ca.us/city\\_services/depts/ecd/code\\_enf/cod\\_e\\_enf.htm](http://www.ci.daly-city.ca.us/city_services/depts/ecd/code_enf/cod_e_enf.htm)

PHONE: 650-991-8260

#### Millbrae

<http://www.ci.millbrae.ca.us/index.aspx?page=240>

PHONE: 650-634-9554

Community Mediation Program: 650-513-0330

#### San Bruno

[http://sanbruno.ca.gov/code\\_main.html](http://sanbruno.ca.gov/code_main.html)

PHONE: 650-616-7074

#### San Carlos

[http://www.cityofsancarlos.org/gov/faqs/code\\_enforcement.asp](http://www.cityofsancarlos.org/gov/faqs/code_enforcement.asp)

PHONE: 650-802-4261

#### San Mateo City

<http://www.ci.sanmateo.ca.us/index.aspx?NID=498>

Private Property Violation: 650-522-7150

Pest Control: 650-372-6216

### All Other Cities and Unincorporated Areas Contact:

#### SMC Health Dept.: Environmental Health: Housing Program

<http://www.co.sanmateo.ca.us/portal/site/health>

2000 Alameda de las Pulgas, #100, SM, CA 94403

PHONE: 650-372-6200 / F: 650-627-8244

This department responds to code violations in buildings with **FOUR OR MORE UNITS** on pest issues, leaking roofs, mold and mildew, faulty plumbing, inadequate heating or electrical problems, insect, vermin or rodent infestations, animal wastes, garbage accumulation, and openings on building exteriors that permit entry of rodents or other animals. To report code violations call 650-599-1112 or go to the above link.

### SMC Mosquito & Vector Control

<http://www.smcmad.org/>

1351 Rollins Road, Burlingame, CA 94010

PHONE: 650-344-8592 / F: 650-344-3843

This agency inspects pest issues occurring in buildings with **THREE OR LESS HOUSING UNITS AND SINGLE-FAMILY HOMES**.

### Public Housing Contact:

#### SMC Housing Authority

<http://www.co.sanmateo.ca.us/portal/site/housingdepartment/>

264 Harbor Blvd., Bldg. A, Belmont, CA 94002

PHONE: 650-802-3300 / F: 650-802-3372

The Housing Authority is responsible for public housing code violations. Code violations can be reported directly to the local office listed above or to the U.S. Housing Authority toll free: 1-800-685-8470 / TTY 1-800-432-2209 or online at <http://www.hud.gov/offices/hsg/mfh/hc/complaint.cfm>

### LEGAL ASSISTANCE / TENANTS' RIGHTS / MEDIATION SERVICES

When dealing with housing problems, tenants may need legal advice. The following departments and organizations offer legal services related to housing and health code violations (**CV**). Services include: (**LEG**) Legal Advice and Representation, (**L&T**) Landlord-Tenant Mediation, and (**SELF**) Self-Help Resources. Additionally, some may offer support and referrals on (**HR**) Home Repairs, (**DIS**) Disability-Discrimination, (**EV**) Eviction, and (**IM**) Immigration.

### Government Resources

#### CA Department of Consumers Affairs

*Guide to Tenants' and Landlords' Rights and Responsibilities*, toll free: 1-800-952-5210

<http://www.dca.ca.gov/publications/landlordbook/index.shtml>

**Spanish**

**CV, SELF**

#### SMC Superior Court of CA:

<http://www.sanmateocourt.org/>

• **Small Claims:** 650-573-2605

• **Drop in Landlord/Tenant Clinic:**

<http://www.sanmateocourt.org/selfhelp/index.html>

400 County Center, 2<sup>nd</sup> floor, Redwood City, CA, M, 8:30 -11:30

#### • Landlord/Tenant Self-help Info:

<http://www.courtinfo.ca.gov/selfhelp/other/landten.htm>,

**Spanish**

**CV, LEG, L&T, SELF**

### Community Resources

#### Asian Law Caucus

<http://www.asianlawcaucus.org/>

55 Columbus Avenue (Ave.), San Francisco, CA 94111

PHONE: 415-896-1701 / F: 415-896-1702

**Asian Pacific Languages / CV, LEG, EV**

#### Com. Legal Services in East Palo Alto

<http://www.clsepa.org/>

2117 University Ave., East Palo Alto, CA 94303

PHONE: 650-326-6440 / E: [info@clsepa.org](mailto:info@clsepa.org)

**Spanish / CV, LEG, HR, EV, IM**

#### East Palo Alto Fair Rent Coalition

<http://epa-tenants.org/index.html>

E: [admin@epa-tenants.org](mailto:admin@epa-tenants.org)

**Spanish / CV, LEG, SELF**

#### ECHO Housing Discrimination

<http://www.echofairhousing.org>

777 A Street (St.), Hayward, CA 94541

General toll free line: 1-888-887-3246

• **Counseling:** 510-581-9380 / 888-887-3246 / 925-449-7340

• **Tenant & Landlord:** 510-496-0496  
Toll-free: 1-888-922-3240

• **Fair Housing:** 408-730-8491 / 650-3271718  
**CV, LEG, L&T, DIS**

#### La Raza Centro Legal

<http://www.lrci.org>

474 Valencia St., # 295, SF, CA 94103

PHONE: 415-575-3500 / F: 415-255-7593

E: [ana@lrci.org](mailto:ana@lrci.org)

**Spanish / CV, LEG, IM, DIS**

#### Legal Aid Society

<http://www.legalaidsmc.org>

521 East 5th Ave., SM, CA 94402

PHONE: 650-558-0915 / Free: 1-800-381-8898

F: 650-558-0673. To attend these clinics, call to make an appointment:

• **Landlord/Tenant Clinics:** SMC Superior Court, 400 County Center, 2nd Floor, Redwood City

• **Tenant Clinics:** Daly City Community Services Center, 350 90th St., 1st Floor., Daly City, T, 1-4 PM / Fair Oaks Community Center, 2600 Middlefield Road, Redwood City, F, 9:00-12:00

**Spanish / CV, LEG, L&T, SELF**

#### National Housing Law Project

<http://www.nhlp.org/help>

614 Grand Ave., # 320, OAK, CA 94610

PHONE: 510-251-9400 / F: 510-451-2300

**Spanish / CV, LEG, DIS, SELF**

**Peninsula Conflict Resolution Center**  
<http://www.pcrweb.org/>  
1660 S. Amphlett Boulevard, #219, San Mateo,  
CA 94402 / PHONE: 650-513-0330 / F: 650-  
513-0335 / E: [info@pcrweb.org](mailto:info@pcrweb.org) / CV, L&T

**Project Sentinel**  
<http://www.housing.org/>  
525 Middlefield Road (Rd.), 2nd Floor,  
Redwood City, CA 94063 / PHONE: 650-321-  
6291 / Free: 1-888-324-7468 / F: 650-321-4173  
E: [info@housing.org](mailto:info@housing.org) / CV, L&T, DIS

**Puente de la Costa Sur**  
<http://www.puentedelacostasur.org/>  
620 North St., Pescadero, CA 94606  
PHONE: 650-879-1691  
**Spanish / CV, LEGAL**

**SMC Bar Association**  
<http://www.smcba.org/>  
333 Bradford St., # 200, Redwood City, CA 94063  
PHONE: 650-369-4149 / F: 650-368-3892  
\$30 / 30 minutes consultation with an attorney  
E: [SMCountyBar@smcba.org](mailto:SMCountyBar@smcba.org)  
CV, LEG, L&T

**Bay Area Legal Aid**  
<http://www.baylegal.org>  
539 Middlefield Rd., Redwood City, CA 94063  
PHONE: 650-358-0745 / F: 650-358-0751  
**Spanish, Cantonese, Mandarin & Vietnamese**  
CV, LEG, HR, DIS, EV

## AFFORDABLE HOUSING

On occasion, it is better to find a new home than suffer the health effects from living in substandard conditions. The agencies, departments, and organizations below build and manage housing units or apartments at below market prices and offer assistance to apply for those units.

## Government Resources

**City of East Palo Alto Housing Dept**  
<http://www.ci.east-palo-alto.ca.us/housingdiv/index.html>  
2415 University Avenue, CA 94303  
PHONE: 650-853-3100 / F: 650-853-3115

**SMC Housing & Community Dev.**  
<http://www.co.sanmateo.ca.us/portal/site/housingdepartment>

- **Department of Housing**  
Assisted Rental Owner Housing / Affordable Housing List / Public Housing and Locally Owned Housing / Affordable Housing Income & Rent Limits / Home Sharing Program: 650-348-6660

- **Housing Authority**  
Main Office: 650-802-3300 / 650-802-3375  
Midway Village Office: 415-467-4240  
El Camino Village Office: 650-757-1070  
Half Moon Village Office: 650-712-0333  
**Spanish**

## U.S. Department of Housing and Urban Development

- **Countrywide Low-rent Apartment Search:**  
<http://www.hud.gov/apps/section8/index.cfm>
- **HUD-certified Counseling Programs:**  
707-449-5675.  
**Spanish**

## Community Resources

**Bridge Housing Corporation**  
<http://www.bridgehousing.com/>  
345 Spear St., # 700, SF, CA 94105  
PHONE: 415-989-1111 / F: 415-495-4898  
Vacancy Hotline: 415-267-7673

**Citizens Housing Corporation**  
<http://www.citizenshousing.org/>  
26 O'Farrell St., # 600, SF, CA 94108  
PHONE: 415-421-8605 / F: 415-421-8615 / E:  
[home@citizenshousing.org](mailto:home@citizenshousing.org)

**EAH Housing**  
<http://www.eahhousing.org/>  
2169 E. Francisco Blvd., # B, San Rafael, CA  
94901 / PHONE: 415-258-1800

**East Palo Alto Community Assistance & Neighborhood Development Organization**  
<http://www.epacando.org/>  
2369 University Ave. East Palo Alto, CA 94303  
PHONE: 650-473-9838

**Eden Housing, Inc.**  
<http://www.edenhousing.org>  
409 Jackson St., Hayward, CA 94544  
PHONE: 510-582-1460

**Habitat for Humanity Greater San Francisco**  
<http://www.habitatqsf.org/>  
645 Harrison St., # 201, SF, CA 94107  
PHONE: 415-625-1000 / F: 415-625-1815  
E: [info@habitatqsf.org](mailto:info@habitatqsf.org)

**Housing Leadership Council SMC**  
<http://www.hlcsmc.org/site/hlcsmc/>  
139 Mitchell Ave., #108, South SF, CA 94080  
PHONE: 650-872-4444  
**Spanish**

**Human Investment Project**  
<http://www.hiphousing.org>  
364 South Railroad Ave., SM, CA 94401  
PHONE: 650-348-6660 / F: 650-348-0284

**Mid-Peninsula Housing Coalition**  
<http://www.midpen-housing.org/>  
303 Vintage Park Dr., # 250, Foster City, CA  
94404 / PHONE: 650-356-2900 / Fax: 650-357-  
9766 / E: [info@MidPen-Housing.org](mailto:info@MidPen-Housing.org)

## REHABILITATION & REMEDIATION

The following department and organizations can connect low-income homeowners to financial assistance for home repairs.

**SMC Department of Housing**  
<http://www.co.sanmateo.ca.us/portal/site/housingdepartment/>  
264 Harbor Blvd. Building A, Belmont 94002  
PHONE: 650-802-5050  
Rehabilitation Loans: 650-522-7220  
Free Minor Home Repair: 650-326-6750  
Free Paint: 650-834-2717

**Peninsula Neighborhood Services**  
<http://www.neighborhoodservices.org>  
600 Linden Ave., South San Francisco 94080  
PHONE: 650-583-3373 / 650-583-3519

**Rebuilding Together Peninsula**  
<http://www.rebuildingtogetherpeninsula.org>  
841 Kaynyne St., Redwood City, CA 94063  
PHONE: 650-366-6597 / F: 650-366-9053  
E: [info@RebuildingTogetherPeninsula.org](mailto:info@RebuildingTogetherPeninsula.org)

## ADDITIONAL RESOURCES

**SMC Health Department: Asthma**  
<http://www.smhealth.org/asthma/>  
Asthma resources clearinghouse

**San Mateo County Asthma Coalition**  
[http://www.calasthma.org/asthma\\_in\\_your\\_area/RAMP/view\\_coalition/SMCAC/](http://www.calasthma.org/asthma_in_your_area/RAMP/view_coalition/SMCAC/)  
225 37<sup>th</sup> Av., SM, CA 94403  
PHONE: 650-573-2420

**Regional Asthma Management & Prevention (RAMP)**  
<http://www.rampasthma.org/info-resources/>  
Asthma resources clearinghouse  
**ASTHMA ACTION PLANS in English, Spanish, Chinese and Vietnamese**