# Virtual Home Visit Patient Satisfaction Survey

1. **The virtual home visit program and process was explained well to me**
   - Strongly Agree
   - Agree
   - Uncertain
   - Disagree
   - Strongly Disagree

2. **I was able to schedule my virtual home visit easily**
   - Strongly Agree
   - Agree
   - Uncertain
   - Disagree
   - Strongly Disagree

3. **I was able to schedule my virtual home visit at a time that felt convenient for my family**
   - Strongly Agree
   - Agree
   - Uncertain
   - Disagree
   - Strongly Disagree

4. **The zoom application or website was easy to access and use**
   - Strongly Agree
   - Agree
   - Uncertain
   - Disagree
   - Strongly Disagree

5. **I had problems with my internet connection during the Virtual Home Visit**
   - Strongly Agree
   - Agree
   - Uncertain
   - Disagree
   - Strongly Disagree

6. **I had difficulty hearing or understanding the doctor and/or housing specialist through the zoom application**
   - Strongly Agree
   - Agree
   - Uncertain
   - Disagree
   - Strongly Disagree

7. **I had difficulty seeing the doctor and/or housing specialist through the zoom application**
   - Strongly Agree
   - Agree
   - Uncertain
   - Disagree
   - Strongly Disagree

8. **I was able to communicate clearly with the doctor**
   - Strongly Agree
   - Agree
   - Uncertain
   - Disagree
   - Strongly Disagree

9. **I was able to communicate clearly with the housing specialist**
   - Strongly Agree
   - Agree
   - Uncertain
   - Disagree
   - Strongly Disagree

10. **My family's privacy was respected during the virtual home visit**
    - Strongly Agree
    - Agree
    - Uncertain
    - Disagree
    - Strongly Disagree

11. **The doctor was able to understand my child’s health and medical needs**
    - Strongly Agree
    - Agree
    - Uncertain
    - Disagree
    - Strongly Disagree
The housing specialist was able to see all the areas of my home that might affect my child’s health

12. Strongly Agree  Agree  Uncertain  Disagree  Strongly Disagree
   1  2  3  4  5

The doctor and housing specialist were just as attentive and skilled as I would have expected during an in-person visit

13. Strongly Agree  Agree  Uncertain  Disagree  Strongly Disagree
   1  2  3  4  5

I clearly understand the medical assessment and asthma care plan given by the doctor

14. Strongly Agree  Agree  Uncertain  Disagree  Strongly Disagree
   1  2  3  4  5

I clearly understand the next steps and plan of action given by the housing specialist to help improve conditions in my home

15. Strongly Agree  Agree  Uncertain  Disagree  Strongly Disagree
   1  2  3  4  5

Telehealth made it easier for me to see the doctor and housing specialist today

16. Strongly Agree  Agree  Uncertain  Disagree  Strongly Disagree
   1  2  3  4  5

If you answered “Disagree” or “Strongly Disagree” to number 19, why weren’t you satisfied?

_____________________________________________________________________________________________
_____________________________________________________________________________________________

17. If you answered “Disagree” or “Strongly Disagree” to number 19, why weren’t you satisfied?

The time the doctor and housing specialist spent with me in the virtual visit felt

18. >Less than  <Greater Than  =Equal  to previous visits in person

Overall, I was very satisfied with my virtual home visit

19. Strongly Agree  Agree  Uncertain  Disagree  Strongly Disagree
   1  2  3  4  5

Have you ever used a telehealth (video-conferencing) application before today’s virtual home visit?

20. [  ] Yes  [  ] No

Would you recommend a virtual home visit to another person?

21. [  ] Yes  [  ] No

Additional Comments/Notes: ________________________________________________________________

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