



Housing Resources Guide: City and County of San Francisco (SF)

GENERAL INFORMATION

Bay Area Services: 211 / TTY: 711

<http://www.211bayarea.org/search.php>

Multiple Languages

SF Services: 311 / TTY: 415-701-2323

<http://www6.sfgov.org/index.aspx?page=95>

From Outside SF: 415-701-2311

Neighborhood Improvement Services (PDF):

<http://www.freeprintshop.org/> / 415-648-3222

Multiple Languages

CODE ENFORCEMENT

These departments, organizations, and agencies provide support to tenants, managers, and property owners through the enforcement of housing and health codes. Community organizations respond to complaints, provide information, and can help mitigate disputes.

SF Dept. of Public Health (SFDPH)

<http://www.sfdph.org/dph/EH/Complaints2EH/default.asp>

1390 Market St., # 210, SF, CA 94102

To report a code violation CALL: 311 / 415-252-3800 / 415-252-3805 OR download a form and fax it to 415-252-3875 from

<http://www.sfdph.org/dph/files/EHSDocs/ehsForms/ComplaintsFaxForm.pdf>

SFDPH responds to complaints related to NON-STRUCTURAL code violations leading to unsanitary living conditions such as mold and mildew, rats and mice, too many pets, animal waste, overgrown vegetation or standing water, garbage, accumulation, chemical odors, pesticides, and more.

Spanish, Mandarin, Cantonese and Tagalog

SF Housing Authority (SFHA)

<http://www.sfha.org/>

440 Turk St., SF, CA 94102

P: 415-554-1200 / Maintenance: 415-715-3117 / F: 415-822-1077.

The Housing Authority is responsible for public housing. Code violations can be reported to the office listed above or to the U.S. Housing Authority: 1-800-685-8470 / TTY: 1-800-432-2209 or online at <http://www.hud.gov/offices/hsg/mfh/hc/complaint.cfm>

SF Dept. Building Inspections (DBI)

<http://www.sfdbi.org/index.aspx?page=165>

1660 Mission St., 6th Fl., SF, CA 94103

P: 415-558-6220 / F: 415-558-6249

DBI responds to complaints related to STRUCTURAL violations with housing.

Complaints can be directed as follows:

General: 415-558-6454 / Electrical & plumbing hazards: 415-558-6570 / Repair: 415-558-6423 OR 558-6220 / Residential maintenance: 415-558-6220

Spanish, Korean and Chinese

DBI Code Enforcement Outreach Program

The DBI has partnered with the following community groups to support tenants' and property owners' efforts to bring housing into code compliance.

- **Renters Contact:**

Chinatown Community Dev.

Center www.chinatowncdc.org/

1525 Grant Avenue, SF, CA 94133

P: 415-984-1498 OR 415-984-1450

F: 415-362-7992

Chinese

**Saint Peter's Housing Committee
Comite de Vivienda de San Pedro**

<http://www.comitedevivienda.org/>

474 Valencia St., # 156, SF, CA 94103

P: 415-487-9203/ F: 415-487-9022

Spanish: 415-487-9524

Tenderloin Housing Clinic

<http://www.thclinic.org/>

126 Hyde St., SF, CA 94102

P: 415-771-9850/ F: 415-771-1287

Spanish: 415-948-3861

Cantonese and Mandarin: 415-572-3346

Housing Rights Committee of SF

<http://www.HRCsf.org>

427 South Van Ness Ave., SF, CA 94103

P: 415-703-8634 / F: 415-703-8639

Spanish, Chinese and Russian

- **Renters' Rights Clinic (repairs, pests, mold, etc.):** 4911 3rd St. @ Palou St., SF 94124, CALL: 415-354-6353, Walk-in Thursdays 1:00-4:00 PM, OR Set an Appointment: 415-354-6353

- **Owners and Managers Contact:
SF Apartment Association**

<http://www.sfaa.org/index.html>

265 Ivy St., SF, CA 94102

P: 415-255-2288 / F: 415-255-1112

LEGAL ASSISTANCE / TENANTS' RIGHTS / MEDIATION SERVICES

When dealing with housing problems, tenants may need legal advice. The following departments and organizations also offer legal services related to housing and health code violations (**CV**). Services include:

(**LEG**) Legal Advice and Representation,
(**L&T**) Landlord-Tenant Mediation, and
(**SELF**) Self-Help Resources.

Additionally, some may offer support and referrals on

(**HR**) Home Repairs,
(**DIS**) Disability-Discrimination,
(**EV**) Eviction, and
(**IM**) Immigration.

Government Resources

CA State Dept. Consumers Affairs

<http://www.dca.ca.gov/publications/landlordbook/index.shtml>

Tenants' & Landlords' Rights &

Responsibilities, Toll Free: 1-800-952-5210

Spanish / CV, LEG, SELF

**SF Rent Board: Landlord/Tenant
Legal Information**

<http://www.sfrb.org/index.aspx?page=4>

Handling Repair Problems

<http://www.sfrb.org/index.aspx?page=982>

25 Van Ness Ave., # 320, SF, CA 94102

P: 415-252-4600 / TTY: 415-554-9845 F:

415-252-4660

Spanish and Chinese/CV, LEG, SELF

Superior Court of CA: ACCESS

<http://www.sfsuperiorcourt.org/index.aspx?page=24>

5 Polk St., Room 001, SF, CA 94102

Walk-in: M-F 8:30-12:00 and M-TH, 1:30-4:00

P: 415-551-5880 / E: access@sfc.org

Multiple Languages

CV, LEG, L&T, EV, SELF

**Community Resources Serving
Tenants**

Asian Law Caucus

<http://www.asianlawcaucus.org>

55 Columbus Ave. SF, CA 94111

P: 415-896-1701 / F: 415-896-1702

Asian languages / CV, LEG, EV

Bay Area Legal Aid

<http://www.baylegal.org>

50 Fell St., SF, CA 94102

P: 415-354-6360 / Toll Free: 1-800-551-5554

F: 415-982-4243

Spanish & Chinese / CV, LEG, HR, DIS, EV

Eviction Defense Collaborative

<http://www.evictiondefense.org>

995 Market St., # 1200, SF, CA 94103

Drop-in Hours: 9:30-11:30 and 1:00-3:00

P: 415-947-0797 / F: 415-947-0331

Spanish / CV, LEG, EV

La Raza Centro Legal

<http://www.lrci.org>

474 Valencia St., # 295, SF, CA 94103

P: 415-575-3500 / TTY: 711

F: 415-255-7593 / E: ana@lrci.org

Spanish / CV, LEG, IM, DIS

LawHelpCalifornia.org
<http://www.lawhelpcalifornia.org/>
Multiple Languages / CV, SELF

SF Bar Association
<http://www.sfbar.org/>
301 Battery St., 3rd Floor, SF, CA 94111
P: 415-982-1600 / 415-982-1616
E: adr@sfbar.org
Multiple Languages / CV, LEG, L&T

SF Tenants Union
<http://www.sftu.org/>
558 Capp St., SF, 94110
P: 415-703-8634

- **Drop-in Counseling Clinic** (Sliding Scale): 415-282-6622,
<http://www.sftu.org/sched.html>

CV, LEG, HR, DIS

Tenants Together
<http://tenantstogether.org/Directory>
Statewide Resources
<http://tenantstogether.org/display.php?modin=50&custom1=new>
CV, LEG

AFFORDABLE HOUSING

On occasion, it is better to find a new home than suffer the health effects from living in substandard conditions. The organizations below build and manage housing units or apartments at below market prices and offer assistance to apply for those units.

Government Resources

SF Housing Authority
<http://www.sfha.org/>
600 Harrison St. 3rd Fl., SF, CA 94107-1300
P: 415-489-6400 / Free: 1-800-955-2232
F: 415-489-6419
List of current housing developments at
<http://www.sfha.org/about/developments/index.htm> / **Spanish**

SF Redevelopment Agency
<http://www.sfraaffordablehousing.org>
1 South Van Ness Ave., 5th Fl., SF, CA 94103
English: 415-749-2400 / **Spanish:** 415-749-2493 / **Chinese:** 415-749-2435 / **Tagalog:** 415-749-2421

Mayor's Office of Housing
<http://www.sfgov.org/moh>
1 South Van Ness Ave., 5th Floor, SF, CA 94103
CALL 415-701-5500 or go to the above link to sign up to receive housing opportunities alerts and view current listings

Community Resources

Asian, Inc.
<http://www.asianinc.org>
1167 Mission St, 4th Fl., SF, CA 94103-1544
P: 415-928-5910 / F: 415-921-0182

Asian Neighborhood Design
<http://www.andnet.org/>
1182 Market St., # 300, SF, CA 94102
P: 593-0423 / F: 593-0424

Bernal Heights Neighborhood Center
<http://www.bhnc.org>
515 Cortland Ave., SF, CA 94110
P: 415-206-2140 / F: 415-648-0793

Bridge Housing Corporation
<http://www.bridgehousing.com/>
345 Spear St., # 700, SF, CA 94105
P: 415-989-1111 / Hotline: 415-267-7673

Catholic Charities CYO
<http://www.ccyo.org/programs/index.php>
180 Howard St., # 100, SF, CA 94105
P: 415-972-1300 / F: 415-972-1201
E: moreinfo@ccyo.org

Chinatown Community Development Center
1525 Grant Ave., San Francisco, CA 94109
PHONE: 415-984-1450
www.chinatowncdc.org

Citizens Housing Corporation
<http://www.citizenshousing.org/>
26 O'Farrell St., # 600, SF, CA 94108
P: 415-421-8605

Community Housing Partnership
<http://www.chp-sf.org/>
280 Turk St., SF, CA 94102
P: 415-929-2470 / F: 415-241-0625

EAH Housing
<http://www.eahhousing.org/>
2169 E. Francisco Blvd., # B, San Rafael, CA 94901 / PHONE: 415-258-1800

Habitat for Humanity Greater SF
<http://www.habitatgsf.org/>
645 Harrison St., # 201, SF, CA 94107
P: 415-625-1000 / F: 415-625-1815
E: info@habitatgsf.org

Mercy Housing California
<http://www.mercyhousing.org/>
1360 Mission St., # 300, SF, CA 94103
P: 415-355-7100 / **Chinese**

Mission Housing Dev. Corp.
<http://www.missionhousing.org/>
474 Valencia St., Room 280, SF, CA 94103
P: 415-864-6432 / F: 415-864-0378
E: info@missionhousing.org / **Spanish**

SF Housing Development Corp.
<http://www.sfhdc.org/>
5266 Third St., SF, CA 94121
PHONE: 415-822-1022

Tenants and Owners Development Corporation
<http://www.todco.org/>
230 Fourth St., SF, CA 94103
P: 415-896-1880 / F: 415-896-0358
Housing Information Hotline: 415- 281-5607

Tenderloin Neighborhood Development Corporation
<http://www.tndc.org/>
201 Eddy St., SF, CA 94102
P: 415-776-2151 / TTY: 866-427-2151
Housing Listing Hotline: 415-358-3938
F: 415-776-3952 / E: info@tndc.org

REHABILITATION & REMEDIATION

The following agency and organization can connect low-income homeowners to financial assistance for home repairs.

Mayor's Office of Housing: Community Housing Rehabilitation Program
http://www.sfgov.org/site/moh_page.asp?id=67266

Rebuilding Together Peninsula
<http://www.rebuildingtogetherpeninsula.org/>
Pier 28, The Embarcadero, SF, CA 94105
P: 650-366-6597 / F: 650-366-9053
E: info@rebuildingtogethersf.org

ADDITIONAL RESOURCES

SDFPH: Environmental Health

- **Healthy Homes and Neighborhoods**
<http://www.sfdph.org/dph/EH/housing/healthy.asp>
Mold remediation, pests' control and more
Spanish, Chinese and Cantonese
- **Asthma Prevention Services**
<http://www.sfdph.org/dph/EH/asthma/default.asp>
- **SF General Hospital Pediatric Asthma Clinic**
<http://www.sfdph.org/dph/comupg/oservices/mcdSVs/SFGH/pediatricAsthmaClin/default.asp>
1001 Potrero Ave., SF, CA 94110
P: 415-206-3844
Spanish: 415-206-4345
Medical evaluations, education, home-visits, allergy control products, and referrals

SF Government.org

- **SF Asthma Task Force**
http://www.sfgov.org/site/asthmaf_index.asp
- **SF Public Health Code**
<http://www.municode.com/content/4201/14136/HTML/index.htm>

Regional Asthma Management & Prevention (RAMP)
<http://www.rampasthma.org/info-resources/>
Asthma resources clearinghouse
ASTHMA ACTION PLANS in English, Spanish, Chinese and Vietnamese