



Housing Resources Guide San Mateo County (SMC)

GENERAL INFORMATION

Bay Area Services: 211 / 1800-273-6222 /
TTY: 415-808-4440

<http://www.211bayarea.org/search.php>

Multiple Languages

SMC Services: SMC Helps

<http://www.co.sanmateo.ca.us/portal/site/SMCF>

Frequently Asked Questions

<https://clients.comcate.com/newrequest.php?id=89>

SMC Housing Resources Directory

<http://sanmateo.networkofcare.org/aging/resource/searchbycat.cfm?cat=3777>

CODE ENFORCEMENT

The government departments and agencies below provide support to tenants, managers, and property owners through the enforcement of housing and health codes.

Cities Providing Direct Code Enforcement:

Daly City

http://www.ci.daly-city.ca.us/city_services/depts/ecd/code_enf/cod_e_enf.htm

PHONE: 650-991-8260

Millbrae

<http://www.ci.millbrae.ca.us/index.aspx?page=240>

PHONE: 650-634-9554

Community Mediation Program: 650-513-0330

San Bruno

http://sanbruno.ca.gov/code_main.html

PHONE: 650-616-7074

San Carlos

http://www.cityofsancarlos.org/gov/faqs/code_enforcement.asp

PHONE: 650-802-4261

San Mateo City

<http://www.ci.sanmateo.ca.us/index.aspx?NID=498>

Private Property Violation: 650-522-7150

Pest Control: 650-372-6216

All Other Cities and Unincorporated Areas Contact:

SMC Health Dept.: Environmental Health: Housing Program

<http://www.co.sanmateo.ca.us/portal/site/health>

2000 Alameda de las Pulgas, #100, SM, CA 94403

PHONE: 650-372-6200 / F: 650-627-8244

This department responds to code violations in buildings with **FOUR OR MORE UNITS** on pest issues, leaking roofs, mold and mildew, faulty plumbing, inadequate heating or electrical problems, insect, vermin or rodent infestations, animal wastes, garbage accumulation, and openings on building exteriors that permit entry of rodents or other animals. To report code violations call 650-599-1112 or go to the above link.

SMC Mosquito & Vector Control

<http://www.smcmad.org/>

1351 Rollins Road, Burlingame, CA 94010

PHONE: 650-344-8592 / F: 650-344-3843

This agency inspects pest issues occurring in buildings with **THREE OR LESS HOUSING UNITS AND SINGLE-FAMILY HOMES**.

Public Housing Contact:

SMC Housing Authority

<http://www.co.sanmateo.ca.us/portal/site/housingdepartment/>

264 Harbor Blvd., Bldg. A, Belmont, CA 94002

PHONE: 650-802-3300 / F: 650-802-3372

The Housing Authority is responsible for public housing code violations. Code violations can be reported directly to the local office listed above or to the U.S. Housing Authority toll free: 1-800-685-8470 / TTY 1-800-432-2209 or online at <http://www.hud.gov/offices/hsg/mfh/hc/complaint.cfm>

LEGAL ASSISTANCE / TENANTS' RIGHTS / MEDIATION SERVICES

When dealing with housing problems, tenants may need legal advice. The following departments and organizations offer legal services related to housing and health code violations (**CV**). Services include: (**LEG**) Legal Advice and Representation, (**L&T**) Landlord-Tenant Mediation, and (**SELF**) Self-Help Resources. Additionally, some may offer support and referrals on (**HR**) Home Repairs, (**DIS**) Disability-Discrimination, (**EV**) Eviction, and (**IM**) Immigration.

Government Resources

CA Department of Consumers Affairs

Guide to Tenants' and Landlords' Rights and Responsibilities, toll free: 1-800-952-5210

<http://www.dca.ca.gov/publications/landlordbook/index.shtml>

Spanish

CV, SELF

SMC Superior Court of CA:

<http://www.sanmateocourt.org/>

• **Small Claims:** 650-573-2605

• **Drop in Landlord/Tenant Clinic:**

<http://www.sanmateocourt.org/selfhelp/index.html>

400 County Center, 2nd floor, Redwood City, CA, M, 8:30 -11:30

• Landlord/Tenant Self-help Info:

<http://www.courtinfo.ca.gov/selfhelp/other/landten.htm>,

Spanish

CV, LEG, L&T, SELF

Community Resources

Asian Law Caucus

<http://www.asianlawcaucus.org/>

55 Columbus Avenue (Ave.), San Francisco, CA 94111

PHONE: 415-896-1701 / F: 415-896-1702

Asian Pacific Languages / CV, LEG, EV

Com. Legal Services in East Palo Alto

<http://www.clsepa.org/>

2117 University Ave., East Palo Alto, CA 94303

PHONE: 650-326-6440 / E: info@clsepa.org

Spanish / CV, LEG, HR, EV, IM

East Palo Alto Fair Rent Coalition

<http://epa-tenants.org/index.html>

E: admin@epa-tenants.org

Spanish / CV, LEG, SELF

ECHO Housing Discrimination

<http://www.echofairhousing.org>

777 A Street (St.), Hayward, CA 94541

General toll free line: 1-888-887-3246

• **Counseling:** 510-581-9380 / 888-887-3246 / 925-449-7340

• **Tenant & Landlord:** 510-496-0496
Toll-free: 1-888-922-3240

• **Fair Housing:** 408-730-8491 / 650-3271718
CV, LEG, L&T, DIS

La Raza Centro Legal

<http://www.lrci.org>

474 Valencia St., # 295, SF, CA 94103

PHONE: 415-575-3500 / F: 415-255-7593

E: ana@lrci.org

Spanish / CV, LEG, IM, DIS

Legal Aid Society

<http://www.legalaidsmc.org>

521 East 5th Ave., SM, CA 94402

PHONE: 650-558-0915 / Free: 1-800-381-8898

F: 650-558-0673. To attend these clinics, call to make an appointment:

• **Landlord/Tenant Clinics:** SMC Superior Court, 400 County Center, 2nd Floor, Redwood City

• **Tenant Clinics:** Daly City Community Services Center, 350 90th St., 1st Floor., Daly City, T, 1-4 PM / Fair Oaks Community Center, 2600 Middlefield Road, Redwood City, F, 9:00-12:00

Spanish / CV, LEG, L&T, SELF

National Housing Law Project

<http://www.nhlp.org/help>

614 Grand Ave., # 320, OAK, CA 94610

PHONE: 510-251-9400 / F: 510-451-2300

Spanish / CV, LEG, DIS, SELF

Peninsula Conflict Resolution Center

<http://www.pcrweb.org/>

1660 S. Amphlett Boulevard, #219, San Mateo, CA 94402 / PHONE: 650-513-0330 / F: 650-513-0335 / E: info@pcrweb.org / CV, L&T

Project Sentinel

<http://www.housing.org/>

525 Middlefield Road (Rd.), 2nd Floor, Redwood City, CA 94063 / PHONE: 650-321-6291 / Free: 1-888-324-7468 / F: 650-321-4173
E: info@housing.org / CV, L&T, DIS

Puente de la Costa Sur

<http://www.puentedelacostasur.org/>

620 North St., Pescadero, CA 94606
PHONE: 650-879-1691
Spanish / CV, LEGAL

SMC Bar Association

<http://www.smcba.org/>

333 Bradford St., # 200, Redwood City, CA 94063
PHONE: 650-369-4149 / F: 650-368-3892
\$30 / 30 minutes consultation with an attorney
E: SMCountyBar@smcba.org
CV, LEG, L&T

Bay Area Legal Aid

<http://www.baylegal.org>

539 Middlefield Rd., Redwood City, CA 94063
PHONE: 650-358-0745 / F: 650-358-0751
Spanish, Cantonese, Mandarin & Vietnamese
CV, LEG, HR, DIS, EV

AFFORDABLE HOUSING

On occasion, it is better to find a new home than suffer the health effects from living in substandard conditions. The agencies, departments, and organizations below build and manage housing units or apartments at below market prices and offer assistance to apply for those units.

Government Resources

City of East Palo Alto Housing Dept

<http://www.ci.east-palo-alto.ca.us/housingdiv/index.html>

2415 University Avenue, CA 94303
PHONE: 650-853-3100 / F: 650-853-3115

SMC Housing & Community Dev.

<http://www.co.sanmateo.ca.us/portal/site/housingdepartment>

• Department of Housing

Assisted Rental Owner Housing / Affordable Housing List / Public Housing and Locally Owned Housing / Affordable Housing Income & Rent Limits / Home Sharing Program: 650-348-6660

• Housing Authority

Main Office: 650-802-3300 / 650-802-3375
Midway Village Office: 415-467-4240
El Camino Village Office: 650-757-1070
Half Moon Village Office: 650-712-0333

Spanish

U.S. Department of Housing and Urban Development

• Countrywide Low-rent Apartment

Search:

<http://www.hud.gov/apps/section8/index.cfm>

• HUD-certified Counseling Programs:
707-449-5675.

Spanish

Community Resources

Bridge Housing Corporation

<http://www.bridgehousing.com/>

345 Spear St., # 700, SF, CA 94105
PHONE: 415-989-1111 / F: 415-495-4898
Vacancy Hotline: 415-267-7673

Citizens Housing Corporation

<http://www.citizenshousing.org/>

26 O'Farrell St., # 600, SF, CA 94108
PHONE: 415-421-8605 / F: 415-421-8615 / E: home@citizenshousing.org

EAH Housing

<http://www.eahhousing.org/>

2169 E. Francisco Blvd., # B, San Rafael, CA 94901 / PHONE: 415-258-1800

East Palo Alto Community Assistance & Neighborhood Development Organization

<http://www.epacando.org/>

2369 University Ave. East Palo Alto, CA 94303
PHONE: 650-473-9838

Eden Housing, Inc.

<http://www.edenhousing.org>

409 Jackson St., Hayward, CA 94544
PHONE: 510-582-1460

Habitat for Humanity Greater San Francisco

<http://www.habitatqsf.org/>

645 Harrison St., # 201, SF, CA 94107
PHONE: 415-625-1000 / F: 415-625-1815
E: info@habitatqsf.org

Housing Leadership Council SMC

<http://www.hlcsmc.org/site/hlcsmc/>

139 Mitchell Ave., #108, South SF, CA 94080
PHONE: 650-872-4444

Spanish

Human Investment Project

<http://www.hiphousing.org>

364 South Railroad Ave., SM, CA 94401
PHONE: 650-348-6660 / F: 650-348-0284

Mid-Peninsula Housing Coalition

<http://www.midpen-housing.org/>

303 Vintage Park Dr., # 250, Foster City, CA 94404 / PHONE: 650-356-2900 / Fax: 650-357-9766 / E: info@MidPen-Housing.org

REHABILITATION & REMEDIATION

The following department and organizations can connect low-income homeowners to financial assistance for home repairs.

SMC Department of Housing

<http://www.co.sanmateo.ca.us/portal/site/housingdepartment/>

264 Harbor Blvd. Building A, Belmont 94002
PHONE: 650-802-5050
Rehabilitation Loans: 650-522-7220
Free Minor Home Repair: 650-326-6750
Free Paint: 650-834-2717

Peninsula Neighborhood Services

<http://www.neighborhoodservices.org>

600 Linden Ave., South San Francisco 94080
PHONE: 650-583-3373 / 650-583-3519

Rebuilding Together Peninsula

<http://www.rebuildingtogetherpeninsula.org>

841 Kaynyne St., Redwood City, CA 94063
PHONE: 650-366-6597 / F: 650-366-9053
E: info@RebuildingTogetherPeninsula.org

ADDITIONAL RESOURCES

SMC Health Department: Asthma

<http://www.smhealth.org/asthma/>

Asthma resources clearinghouse

San Mateo County Asthma Coalition

http://www.calasthma.org/asthma_in_your_area/RAMP/view_coalition/SMCAC/

225 37th Av., SM, CA 94403
PHONE: 650-573-2420

Regional Asthma Management & Prevention (RAMP)

<http://www.rampasthma.org/info-resources/>

Asthma resources clearinghouse

ASTHMA ACTION PLANS in English, Spanish, Chinese and Vietnamese